MWF Whistleblower Policy

MWF takes adherence to our values and our mission very seriously. We encourage employees, donors and the public to report any serious concern about our work, our conduct and our adherence to rules and laws. We believe that is the responsibility of all loan clients, employees, board members and volunteers to report violations or suspected violations of law of federal, state or local regulations that govern MWF’s operations. MWF will address and correct any illegal conduct and actions.

No Retaliation
MWF will not retaliate against any board member, officer, employee, loan client or volunteer who in good faith reports an ethics violation, or a suspected violation of any law, such as a complaint of discrimination, suspected fraud, or suspected violation of any regulation governing the operations of MWF.

Reporting Procedure
Loan clients, volunteers or other non-MWF employees are encouraged to share their questions, concerns, suggestions, or complaints directly with MWF. The link below is provided for anyone to submit an email to register questions or concerns under this policy.

Confidentiality
Violations or suspected violations may be submitted on a confidential basis by the complainant. Reports of violations or suspected violations will be kept confidential to the extent possible, consistent with the need to conduct an adequate investigation.

Handling of Reported Violations
MWF’s HR team will notify the person who submitted the complaint and acknowledge receipt of the reported violation or suspected violation. All reports will be promptly investigated, and appropriate corrective action will be taken if warranted by the results of the investigation.

CLICK HERE TO MAKE A REPORT

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